



White Paper

Spotlight on Banking and Finance

With tens of thousands of installations throughout North and South America, DMP is the financial industry's most trusted name in security, delivering fully integrated systems for intrusion, fire and access control. Since 1975, DMP has been delivering cost-effective solutions, scaled to your financial organization's needs. In this series of Banking and Financial White Papers, we'll spotlight a few specific reasons why DMP is the number one choice among large financial centers.

Entré NOC™ - A Single, Unified Software Solution for Enterprise-wide Security

DMP takes a personal interest in designing comprehensive security solutions made particularly for large financial enterprises with 5,000 - 10,000 systems. Managing programs this large can be fraught with problems, including miscommunication, inefficiencies and an increase in budget due to higher costs stemming from system upgrades. DMP's Entré NOC is the exception.



By combining management and control of all related access and security systems under a single software application, Entré NOC delivers a consolidated view across your entire network of financial centers.

This single, unified software solution is designed for audit compliance, enhanced situational awareness and incident management. As such, NOC is fundamentally changing how the financial security can function at its most efficient. In this white paper, we'll highlight how.

PIN Management vs. Identity Management

For financial centers of all sizes, identity management is a foundational piece of its security and regulatory compliance. Particularly for financial centers with thousands of users, a solution with enterprise-wide standards is mission critical. Entré NOC delivers.

Users are assigned credentials based on organizational "roles" and responsibilities — this provides structured access for restricted areas as well as business systems across multiple locations. As such, it allows banks to uniformly and efficiently manage employees, service providers, contractors, vendors and even visitors. This means you can effectively reduce organizational risk, more efficiently meet compliance requirements and lower the costs of training and operations associated with managing identities across your enterprise.

Defining specific rights and access permissions to each profile greatly simplifies processing of new users. And to facilitate user management, you can assign each user to one or more profiles on multiple systems. This is just one of the many ways that NOC is designed to give you unmatched customization and flexibility. For instance, it's easy to apply effective dates and times for user rights, limiting access to only certain times of the day, only certain days or for only a defined period of time. Couple this with Lightweight Directory Access Protocol (LDAP) integrations, and DMP has a very attractive offering, giving large organizations the ability to automatically deactivate personnel accounts across the enterprise.



LDAP provides the communication language that makes it possible for Entré NOC to share compatibility with Microsoft's Active Directory and LDAP 3 directory services. When an HR directory is updated with a change, the LDAP integration allows that update to be passed directly to Entré, which eliminates those keystrokes and potentially removes training requirements and concerns that a user may make changes they shouldn't.

When terminated employees are removed from HR directories, the LDAP integration provides a time saver by removing access rights, which gives your customers greater security. They can have peace of mind knowing that Entré is automatically updated across all their systems and locations. There's no possibility those employees still have access because their records haven't been updated in both places.

If You're Still Relying on PIN Management, It's Time for a Change

PIN management doesn't offer this kind of flexible programming or the ability to configure individual areas and profiles across multiple locations. Clearly, the industry's shift from PIN management toward identity management is in the right direction. DMP is advancing those capabilities farther with virtually unlimited customization of your personnel resources.

Event Response vs Event Reporting

Entré NOC software functions as the main log for every alarm and system event, 24/7. All that data available through one gateway highlights a key differentiating factor: An extensive list of automation rules for any event generated from the panel.

For instance, if an event occurs outside of the scheduled workday, you may choose to add the automation rule that generates an email notifying the branch manager. This unique tool makes data timely, actionable and useful in mitigating risk. For compliance requirements, this creates a standard process and eliminates any question that a particular event will consistently warrant the exact same response anywhere across your enterprise.

Other lines of business within your organization will also find value in this automation. For regularly scheduled audit reporting, for instance, using NOC to schedule reports to be generated and emailed increases efficiencies among personnel and makes the entire process more streamlined.

A second differentiating factor: The addition of a specialized resource that's managing all that data — a network operations center that's solely dedicated to monitoring your access, security and audit compliance for your entire enterprise. This gives you the added advantage of skilled operators working on your behalf who you can trust because they're trained on every detail of your system. And, because DMP's powerful XR Series™ control panel integrates access with intrusion, all alarm events from the panel and access control events are sent to the monitoring center as well as to your system operations team. This unique cross over ensures that no alarms are missed and that they're appropriately interpreted.

Panel vs Enterprise Administration

Like PIN management and event reporting, if you're managing large enterprise systems one panel at a time, you and your security team are at a significant disadvantage. Granted, removing one user from a local panel takes only a minute or two — imagine, however, the time invested to update 5,000 panels!

With Entré NOC, your system operators manage your entire system with the ability to complete all panel programming, mass firmware updates and credential changes simultaneously. Besides the time saved, programming is centralized and therefore mitigates security concerns over unauthorized programming at the panel level. As the gatekeeper to your enterprise security program, NOC will override unauthorized changes. Naming conventions for device standards and operational efficiencies for operators and technicians is consistent across the board. These and other programming features ensure you continue to meet federal compliance and internal requirements.

By relying on a security system that's tailor-made for enterprise-level needs, you get security and much more!

Why Choose DMP: Enterprise Value

Consider the thousands of ATMs, for instance, that your enterprise has across the country. While those ATMs are a significant profit center, they're also a sizable investment in keeping them running. As you know, an ATM's downtime is measured in minutes with a great deal of pressure to get them back into service. Without Entré NOC, a mere power failure can shut down communication with an ATM, leaving you with no choice other than to dispatch a technician to troubleshoot the problem.

Leveraging the powerful XR control panels, NOC provides critical information and functionality where it's needed most. In this case, you can leverage the information that's readily available to troubleshoot issues without dispatching technicians. This allows security directors to return valuable cost-saving services back to the enterprise.

Are you ready to tap into the many ways that Entré NOC can be a comprehensive solution for your security program's needs? We'd love to explore that possibility with you.

To learn more, please visit DMP.com/products/entré-software. Or contact us at FinancialSolutions@DMP.com to arrange an in-person demonstration of the software and a discussion about how Entré NOC can help your business.

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