FEATURES

- Arm, disarm and check system status
- Selectively arm and disarm areas
- Turn outputs on and off
- Check history and receive push notifications
- User Code Management
- Door control and Lock Down feature (XR Series)
- Notification of faulted zones when arming
- Sensor Activity push notifications for up to 10 zones
- Customize the app with your company logo, contact information and social media links
- Supports Z-Wave® Control, Favorites, Actions and Rooms
- Geofences trigger Z-Wave Favorites and Smart Arming
- Supports remote camera access for up to six cameras
- System user code required to connect to app
- All faulted zones will display upon arming
- Manage user codes
- Schedules: Manage Z-Wave®, Favorites, outputs and arming schedules
- False alarm video verification
- Exclusive Rooms feature provides end users the easiest control screen available
- Control/manage multiple systems from the same app
- End users can easily control their systems using their smartphones
BRANDED INTERFACE
With the Virtual Keypad™ app, you can upload your logo so your customers will be reminded of the service you provide every time they log in.

ELEGANT USER INTERFACE
The Virtual Keypad app provides users with a clean, elegant, easy-to-use interface. Controls are logically arranged with all functions just a tap away.

CUSTOMER SETUP
Setting a customer up to use Virtual Keypad is a three-step process, accomplished from the SecureCom™ Admin Login.

First, add a user as a “new customer.” The customer will automatically receive an easy-enroll email.

Dealers can invite their customers to begin using this app on their iPhones, iPads or Androids. Virtual Keypad allows them to arm or disarm and check the status of their cellular- or network-connected DMP security systems from anywhere they have cell or Wi-Fi service. They can also access any Z-Wave home control devices programmed through their DMP panel.

SIMPLE USER OPERATION
Users log in with their email and password provided by the dealer. They can select the system they want to control from the drop-down list of available systems after entering their user code.

Forgotten passwords are easily retrieved by user request. A new, temporary password will be sent to the user’s email to reset. Users can also change passwords.

AREA ARMING/DISARMING
For residential or commercial systems that include areas, end users can selectively arm, disarm or check the status of any area from their smartphones with the tap of a button on their screen. This enables them to maintain protection for certain areas while allowing access to only the selected areas.

NOTIFICATIONS
Users can set their own alerts by selecting the message category in push notifications. Users can view notification history. A Burglary Alarm Push Message displays on a smartphone when the system goes into alarm. Tap on the message to immediately open the app.

RED ALARM STATUS
A red arming area will display if an alarm is occurring while the user is logged in.

FAULTED ZONE
When a faulted zone is encountered during the arming process, the system will display an Alert Message listing the faulted zone(s) and options for Okay, Bypass or Stop. Okay will force arm the faulted zone. A zone that is force armed is restored into the system if it later returns to normal. Bypass will bypass all faulted zones. Stop will stop the system from arming. A zone that is bypassed remains bypassed until the system is disarmed.

ENHANCED VIDEO VERIFICATION
The user can launch the app directly from the Alarm Push Notification into a screen that has the video camera views available, which will allow video verification of an alarm. The user can simply respond to the question “Is This A False Alarm?” displayed within that screen.

ZONE STATUS
The user can select the system they want to control from the drop-down list of available systems after entering their user code. Forgotten passwords are easily retrieved by user request. A new, temporary password will be sent to the user’s email to reset. Users can also change passwords.

SCHEDULES
Schedules allow users to add, edit or delete schedules. Schedules affect arming, area arming, outputs, doors and Favorites. When the tab is selected, all the schedules assigned to the current system are listed. Refreshing will reload the panel information that was updated at a keypad or Remote Link™/System Link™.

ZONE STATUS
This allows users to easily check one screen for the current status of all zones on a system. A yellow triangle indicates faulted zones.
VIRTUAL KEYPAD

DOOR ACCESS
Virtual Keypad gives users real-time access control with the XR Series panels. Users can lock or unlock multiple doors.

DOOR STATUS
Use this tab to quickly verify the current status of a system’s doors. This is a panel setting per door.

LOCKDOWN
Lockdown is available for XR Series panels by selecting Lockdown. All Public Doors will lock on the system with a single click.

CONTROL OUTPUTS
End users are increasingly integrating their control panel with other technology and systems via outputs. Each output can be programmed to appear as a button in the app. End users can control outputs such as watering systems, garage or overhead doors and lighting by turning them on or off with a slide of their button.

HOME AUTOMATION FEATURES
With Z-Wave® added to the system, the user has the ability to control connected lights, thermostats, exterior door locks and other Z-Wave enabled devices. Their laptop becomes a wireless control center for their entire home or business.

The automation capabilities include Favorites features. Users can define a set of parameters for their security systems and multiple Z-Wave modules, then give that set an easily remembered name for one-click control. They could create the “Good Night” favorite, for example, that would turn off or dim connected lights, lock doors, adjust the thermostat and arm the system, all with one click.

This integrates with popular home devices like Apple TV, Amazon Alexa and Google Home.

Z-WAVE FAVORITES
The Favorites feature lets users program multiple devices to all respond to a single command. For example, the Favorite called “Movie Night” could lock the exterior doors and close the garage door, then adjust the temperature and dim the lights in the family room to the desired level. Favorites can also be placed on a schedule.

With Favorite Actions, panels can be programmed to trigger Favorites upon arming and disarming events.

For XR Series panels, the system manager can assign up to four profiles, each with defined capabilities. Users are then assigned to one of these profiles. For Temporary users, the system manager can specify the date and time when the rights will expire. There are 99 profiles available to configure each user’s required access.

VIDEO CAPABILITIES
End users can remotely access the DMP wireless interior and exterior IP video cameras via the app. They can select up to 12 cameras and remotely view the images on their smartphone or tablet. In addition to automatically recording video based on an event (e.g. camera detects movement), you can set your recording preferences to “Record On Alarm” or “Record Only When Armed” as well as view live video.

COMMERCIAL AND RESIDENTIAL APPLICATIONS
Business owners appreciate the ability to manage their security from an app, whether they are in the office, at home or on the road. They can easily access multiple business locations by choosing the desired system from the dropdown list.

Residential users also appreciate the ability to control their system from an app anywhere in their home or while they are away from home.

ON DEMAND® MONITORING
Virtual Keypad supports On Demand Monitoring, an optional feature that appeals to anyone who wants the protection of an alarm system without a contract. Customers can schedule monitoring in increments of 1-30 days and pay a per-day rate, set by their dealer.

MANAGE USER CODES
You can configure accounts to include User Codes Management. This provides the system manager/owner with access to all authorized system users and the ability to add, delete and modify users and edit their codes.

For XT Series™ and XTL Series™ systems, the system manager can assign authority levels to each user (Master: Full authority or Arm Only authority). They can also assign users as Temporary, which are automatically deleted in seven days.

For XR Series panels, the system manager can assign up to four profiles, each with defined capabilities. Users are then assigned to one of these profiles. For Temporary users, the system manager can specify the date and time when the rights will expire. There are 99 profiles available to configure each user’s required access.
VIRTUAL KEYPAD

HISTORY
Users can review system activity from the History tab. Messages include:

- Alarm Events
- Arm/Disarm or Open/Closed Events
- Troubles
- Sensor Activity

Quick Search saves time when looking for a specific event. Enter a phrase, and it narrows the system activity.

EXPANDED VIDEO FEATURES
The DMP network video recorder (NVR) works hand-in-hand with Virtual Keypad Access to expand storage and manipulate multiple cameras. The NVR has ports for up to eight networked cameras and can store up to 2 terabytes of footage. You can access that entire footage from the NVR or directly from VirtualKeypad.com or the Virtual Keypad app. It’s fast and simple to view security footage in live view or download and export clips to other devices.

Supporting ONVIF™ and SecureCom Wireless™ video cameras, our PoE NVR can be installed virtually anywhere as long as it’s on the same LAN network as the IP cameras.

ANALOG VIDEO
Analog video is also supported in the Virtual Keypad platform by using the 4-Channel Analog Converter which supports up to eight channels of analog video.

ADMINISTRATION
Set up and manage user codes and schedules once for multiple panels. For facilities with multiple doors, this definitely saves time.

MANAGE CREDENTIALS
This allows you to choose either User Code or Access Card all in one record. For example, John Smith may have multiple credentials (a card, user code, fob and prox patch) all managed under his authority or profile. This credentialing hierarchy makes data entry faster and easier to manage. As a unique feature of Virtual Keypad, you can easily transfer data to multiple records.

CUSTOM ACTIONS
Set up Custom Actions in Virtual Keypad under the Actions section.

VIDEO DOORBELL
The Video Doorbell is fully supported by the Virtual Keypad app. This lets customers check in on their homes whenever they’d like. Any time motion is detected or the doorbell is pressed, they’ll receive a notification and be able to monitor who’s approaching with 1080P precise clarity, 180-degree field of view, and Pinch-to-Zoom technology for a closer look.

Compatibility
Virtual Keypad app
XTL, XT Series, and XR Series Panels, and the DualCom/CellComLTE/iComSL Series

Z-Wave®
XTL, XT, and XRI500 | XRI50 Series Panels, and the DualCom/CellComLTE/iComSL Series

Cameras
XTL, XT, and XRI500 | XRI50 Series Panels, and the DualCom/CellComLTE/iComSL Series

Note: All cellular services require a SecureCom Wireless activation. Visit SecureComWireless.com.